

System and Browser Requirements for Online Bill Pay (Revised June, 2013)

The following list describes systems and browsers that are classified as “Supported” and “Allowed” for PayLynx online bill pay. While the billpay application functions properly with other browser and platform combinations, PSCU recommends only those on the following list:

Microsoft Windows:

Windows 8: Supported - IE 10*, Firefox & Chrome – Current Stable Release

Allowed - JAWS 14, IE 9*

Windows 7: Supported - IE 9*, Firefox & Chrome – Current Stable Release

Allowed – IE 10, JAWS 14.0

* **Internet Explorer 9** supported when used in Compatibility Mode

<http://windows.microsoft.com/en-US/internet-explorer/use-compatibility-view#ie=ie-9>

Macintosh:

OS X 10.7 – Safari 6.x, Allowed - Firefox & Chrome – Current Stable Release

OS X 10.6 – Safari 6.x, Allowed - Firefox & Chrome – Current Stable Release

Browser Notes:

- **JavaScript** – is required for the application to function optimally.
- **Cookies** – the browser must be set to allow cookies and/or explicitly allow 3rd party cookies.
- **Screen Resolution** – 800 x 600 VGA or higher
- **Windows Display Properties Settings** – should be 96 dpi (Windows default)
- **Browser Text Size** – should be Medium

Blocked Browsers:

The following browsers are programmatically blocked from use:

- **Microsoft Windows** – CompuServe, Netscape
- **Macintosh** – Microsoft IE

Macintosh Screen Capture:

- **Apple/Shift/3** – Captures the entire screen
- **Apple/Shift/4** – Click and drag the pointer and release mouse button to capture a portion of the screen.

Links for Browsers:

- **Microsoft** <http://windows.microsoft.com/en-US/windows/products/internet-explorer>
- **Apple** <http://www.apple.com/downloads/>
- **Mozilla** <http://www.mozilla.org/products/firefox/>
- **Google** <http://www.google.com/chrome/>
- **JAWS** <http://sales.freedomscientific.com/ProductInfo.aspx?productid=340014-001>

Browser Category Definitions:

- **Supported** – All functionality of the product has been tested and successfully meets functional and design requirements.
- **Allowed** – All major functionality of the product has been tested and successfully meets functional requirements. Some design deficiencies may occur.