



Forgot Password

Forgetting your password is more common than you think! Mid-Minnesota Federal Credit Union has made it easy to reset your password while still protecting your personal information.

Step 1

Go to www.mmfcu.org

Click on the "Online Banking" link at the top of the screen. Type in your Username.

Click "Login".

Step 2

To reset your password, click on the "Forgot Password" link to continue.

Agree to the "Reset-Your-Password" terms.

When finished click "Continue".

Step 3

Enter your Online Banking Username; this is the Username you chose when you first created your account.

Enter your Member Number.

Enter your Social Security Number; do not include the dashes. Remember this is a secure web page so your information is safe.

Enter your Last Name and Date of Birth.

When finished click "Continue".

Step 4

Select the email address you want your temporary password sent to.

Click "Continue".

Step 5

If the email address is not listed, you need to call Member Services at (218) 829-0371 or your local branch to reset your password.

Reenter your Username

Click "Sign On" when finished.

Step 6

Retrieve the temporary password from the email sent to you. It may take up to 5 minutes to receive your temporary password email.

For your safety the temporary password does expire 24 hours after it has been sent. (If you can't find the email with your temporary password click "resend password".)

Enter your temporary password.

Click "Login"

Enter a new password.

Your password must be eight characters long and include at least one lowercase letter, one upper case letter, one number and a special character (examples: @, #, \$, %)

Confirm your password.

When finished click "Continue".

Congratulations! Your password has been reset and you should now be logged in to your online banking account.